

253804

From: "Dong, Randall" <Randall.Dong@psc.sc.gov>

Date: November 21, 2014 at 2:02:02 PM EST

To: SARA SIZEMORE <jazzysara13@gmail.com>

Cc: Timika Shafeek-Horton <Timika.Shafeek-Horton@duke-energy.com>, "Hudson, Shannon" <shudson@regstaff.sc.gov>

Subject: Re: RE; DUKE ENERGY

Dear Ms. Sizemore:

I would gently remind you that as a member of the staff of the Public Service Commission, I am prohibited by law from offering you legal or other advice pertaining to any interactions you have with Duke Energy. I am also required to send Duke and the Office of Regulatory Staff copies of your communication with me. Please contact the ORS with your concerns, as that agency is not restricted from communicating with you about any pending matters.

Kindest regards,

Randall Dong
Columbia, SC
Sent from my iPad

On Nov 20, 2014, at 7:39 PM, SARA SIZEMORE <jazzysara13@gmail.com> wrote:

Good evening, Mr. Dong. This is about Duke Energy, again, but another issue between myself, & Duke. On the other hand, I feel it is directly related to the initial issue; Docket 2014-392-E.

After I initially contacted Duke Energy about my trees, I received a notice from Duke, informing me that I, after all these years, 30 or more---was required to pay a deposit to Duke. In the amount of \$367 & change, in order to keep my electricity. This "request" was made in August, 2014, after I had filed initial complaint about Duke. There is / was an agreement, made by Duke, that I am to pay \$93.90, per month, plus my regular utility bill, until deposit was satisfied. I have met this demand, under threat that if I missed one payment, even by 24 hours, my power WOULD BE SHUT OFF. NO QUESTIONS ASKED. So far, I have paid Duke Energy \$375.60. With two more payments of \$93.90, plus regular bill, in December, and again in January, 2015. For a total of \$563.40. Mr. Dong, I strongly feel that is in direct retaliation for me filing a complaint, at all, against Duke. I think this is very unfair, and un-necessary.

They told me that this was because of my payment history. I will admit that I have, from time to time, been late in paying, but they were paid. My power has never been cut off. My power bill, for the last 4 months, have taken over a third of my total income for the month. It went from \$216.50, to almost \$400.00, plus \$93.90, since this entire thing started. Come January, I will have paid them \$563.40. Mr.

Dong, my entire income for each month is That's it. I have other obligations to meet, month to month, besides Duke. This has put a very heavv strain on my month to month living expenses. By the time I pay all obligations, that leaves around \$ 00, for food, & basic necessary needs. For the month.

My question is, Mr. Dong, is there anything that can be done about this, and me recoup the extra money I have already paid to Duke? I truly feel that this is trying to "bully" me into dropping that issue about my dead trees, altogether. I would greatly appreciate your input / thoughts on this issue.

THANK YOU, IN ADVANCE,

SARA SIZEMORE.